

Contact

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Top Skills

Benefits Realisation

Facilitation

Microsoft CRM

Sharon Lyon-Mabbett

Project Manager at Trust Alliance New Zealand
Auckland, Auckland, New Zealand

Summary

I am a seasoned Transformation and Project Manager. I focus on building successful partnerships across business and IT projects, utilizing my acumen, extensive transformation experience and personal style. I am passionate about enhancing business performance, focusing on customer service, and boosting shareholder value.

I have a strong track record of delivering business success, tackling challenging projects, boosting project team performance and resolving conflict. I am experienced with strategy work, business focused initiatives, and technology-based projects. I am effective at working with both internal and external stakeholders at all levels of seniority.

I have worked across both service and product-based industries, from large multi-nationals through to small entrepreneurial start-ups. I have diverse industry experience, covering banking, healthcare, government, manufacturing, professional services, sports, leisure & entertainment, and education. I have a wealth of domain and methodology knowledge covering key areas such as strategy, supply chain, transformation, agile delivery, and digital leadership.

My personal attributes include leadership, passion, intellect, loyalty, teamwork, EQ and advocacy.

Experience

Shumba Consulting

Principal Consultant

May 2022 - Present (2 years 8 months)

Auckland, New Zealand

Trust Alliance New Zealand

Project Manager / Principal Consultant

April 2022 - Present (2 years 9 months)

Auckland, New Zealand

Currently managing the Digital Farm Wallet project on behalf of the Trust Alliance, co funded by MPI

Xelocity - Performance Improvement Specialists

Principal Consultant

January 2019 - April 2022 (3 years 4 months)

Auckland, New Zealand

SAS

Implementation Project Manager

June 2017 - December 2018 (1 year 7 months)

Johannesburg Area, South Africa

I was the program/delivery manager ensuring delivery of a number of SAS solution projects (Customer Intelligence, IFRS 9, MRM, eGRC) in the financial sector as well as the public sector.

BITanium

Project Lead

September 2013 - May 2017 (3 years 9 months)

Johannesburg Area, South Africa

Offering consulting services around business analysis, business coaching and project management:

- Driven to ensure project and process effectiveness and alignment to business goals as well as deriving business value through successful project implementation methodologies.
- Facilitating project alignment with strategy, managing stakeholder expectation, setting of measurement criteria and ensuring processes are in place to enable the project to become operationalised.
- Working with BITanium blue chip customers as Project Lead/Facilitator, to ensure that the data warehouse/Business Intelligence/Analytics projects are aligned and structured utilising the most relevant project management techniques/principles in terms of project teams & project methodologies.

Green 4 South Africa

Founding Director

April 2008 - March 2013 (5 years)

- Ownership/management in Green 4 SA, a company in the Customer Relationship Management (CRM) software market space, specifically Microsoft Dynamics CRM.
- Project Lead/Key Account Manager on the Premier Soccer League account.
- Responsible for customer activation and relationship management as well as the business consulting and analysis, change management & training, CRM solution configuration and overall project manager/lead for all PSL CRM projects.
- Tasked with creating the PSL CRM Strategy document and the framework for implementing CRM solutions throughout the PSL.
- Responsible for the FIFA accredited Governing Sports Administration system (PSL)

Nampak

Poyfoil IT Manager, MB Glass Systems Exec, Group Business Systems Manager

1994 - 2005 (11 years)

Divisional Business Systems Executive in Polyfoil & MB Glass before moving into the Nampak Group Business Systems role - responsible for strategies & methodologies around standardising disparate business systems, Y2K readiness and starting to move the organisation into an enterprise infrastructure architecture mindset. Headed up the early initiatives into e-commerce as Group eMarketing Manager responsible for B2B projects with strategic customers. Was involved in several different roles in the Seshego project (single instance of JDE for Nampak) from business alignment initiatives, S&OP processes to lead on the Procure to Pay process.

Education

Stellenbosch University

Master of Business Administration (MBA) · (1995 - 2000)

University of South Africa/Universiteit van Suid-Afrika

Bachelor of Commerce (BCom), Information Technology · (1989 - 1994)